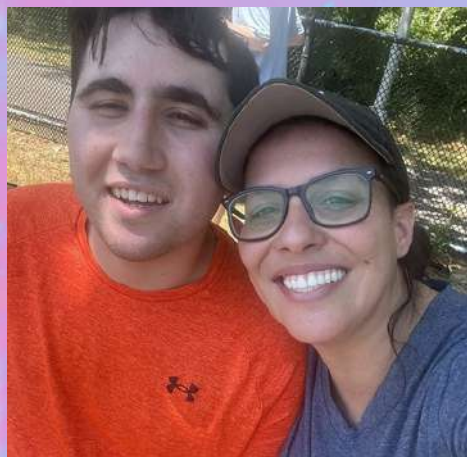
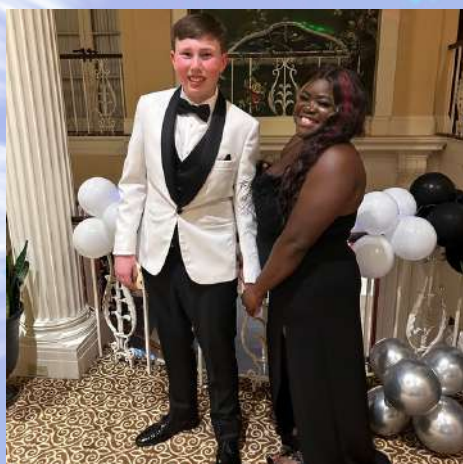




Brookville Center
for Children's Services

Direct Support Professional Recognition Week



Direct Support Professionals (DSPs) are the backbone of the services we provide at Brookville Center for Children Services' Children's Residential Program.

We are continually thankful for the hard work, dedication, positivity, and creativity DSPs bring to the children we support.

During DSP Recognition Week, Sept. 8-14, we received messages of gratitude and support from the family members of people supported. We have compiled them in this book, so that all DSPs can be reminded of the impact of their work.

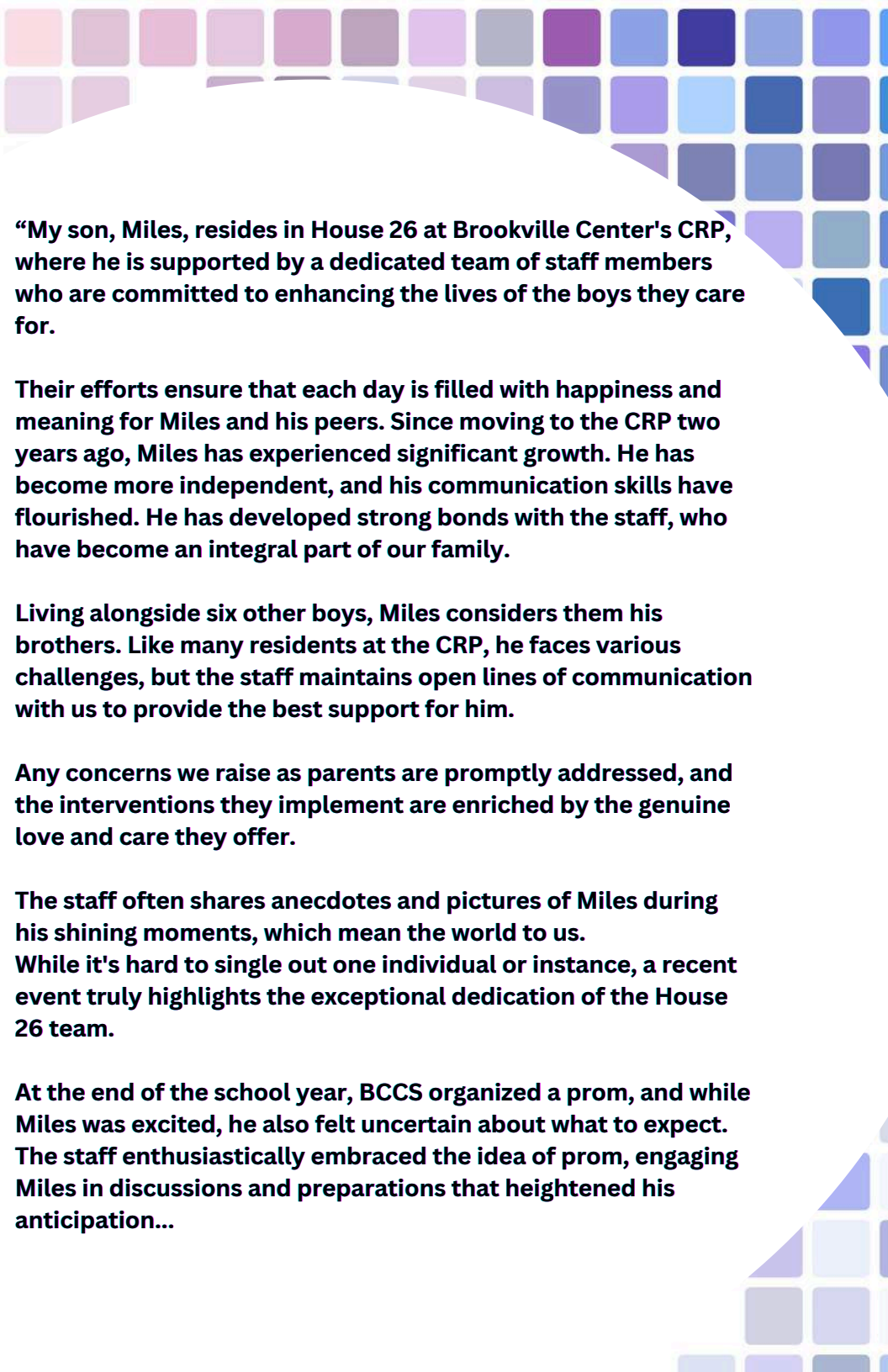
You're Changing Lives



“Thank you to all of the wonderful staff at House 28! Our son is very happy at both of his homes- ours AND his beautiful home at Lido Beach. The kindness, patience, and love from the staff are what make the house a home. We are so grateful for everything they do to help Jackson have a happy, productive, and fulfilling life. Thank you to our amazing DSPs!”

-Michele Iallonardi, Parent





“My son, Miles, resides in House 26 at Brookville Center's CRP, where he is supported by a dedicated team of staff members who are committed to enhancing the lives of the boys they care for.

Their efforts ensure that each day is filled with happiness and meaning for Miles and his peers. Since moving to the CRP two years ago, Miles has experienced significant growth. He has become more independent, and his communication skills have flourished. He has developed strong bonds with the staff, who have become an integral part of our family.

Living alongside six other boys, Miles considers them his brothers. Like many residents at the CRP, he faces various challenges, but the staff maintains open lines of communication with us to provide the best support for him.

Any concerns we raise as parents are promptly addressed, and the interventions they implement are enriched by the genuine love and care they offer.

The staff often shares anecdotes and pictures of Miles during his shining moments, which mean the world to us. While it's hard to single out one individual or instance, a recent event truly highlights the exceptional dedication of the House 26 team.

At the end of the school year, BCCS organized a prom, and while Miles was excited, he also felt uncertain about what to expect. The staff enthusiastically embraced the idea of prom, engaging Miles in discussions and preparations that heightened his anticipation...

On the day of the prom, every boy was dressed to impress, and the entire House 26 staff—both scheduled and unscheduled—joined in the celebration, all looking fantastic for this memorable occasion.

Their enthusiasm amplified the excitement of the boys, turning a night many parents thought was beyond reach into a truly unforgettable experience.

This event is just one example of the profound impact our Direct Support Professionals (DSPs) have on Miles's life.

Their meticulous attention to his needs is unwavering; they know what brings him joy, from his favorite music and sports to his preferred foods.

They celebrate his milestones and recognize when he feels tired, frustrated, anxious, or overstimulated. During those times, they take thoughtful measures to help him navigate challenges, always encouraging him to tackle difficult situations with confidence and to feel accomplished.

We are immensely grateful to the wonderful staff at House 26 for their unwavering commitment and for giving their best to Miles. Thank you for everything you do!"

- Robyn Semilof, Parent



“My son Alex is 19 years old and lives in the BCCS Children's Residential Program. He's so lucky to have such an incredible, warm and nurturing staff in his home. One particular staff member, Julie, has a beautiful connection with Alex! They laugh together constantly, and she brings a huge smile to his face daily! One favorite pastime is selfies together!! As a parent there is literally nothing more important than Alex's happiness! Her dedication to the boys is incredible and we are so grateful! She is truly a star!”

- Melissa Greenstein, Parent



“So many amazing people to thank at House 26, but especially grateful to Alens and Julie for coming out to the Met’s game Friday Night with AJ and Matt. Can’t thank you enough for what you and the staff do!”

**-Al and Alex Capra,
Parents**



"There really are no words to express the extent of our gratitude - it goes waaaaay deeper than just a "thank you" or a "we really appreciate you."

My son once had a serious allergic reaction and I am so thankful that his caregiver at the time was so quick on her feet to administer his EpiPen to him. And when I tried to offer her a gift in appreciation of her exemplary actions, her response was something along the lines of - "please, no, I was just doing my job." Besides there is no gift big enough to express my gratitude for what she did that day.

So that was a big thing, but the Direct Support Professionals take the small stuff seriously too - they do not let the children get away with not doing their chores, or being unresponsive when spoken to, or even walking their guests to the door when they are leaving. And they must go to great lengths to be patient because there are times when I've seen it with my own son as well as with the other housemates.

We know this is a tough job at times but please know a day does not go by without my thanking God for all Direct Support Professionals but especially those at 26 Sea Spray!!!"

-Carolyn Armstrong, Parent

"I cannot speak more highly of my son's DSPs. I hold them in the highest regard. These folks are fine human beings, and have demonstrated time and time again how wonderful they are.

They show Michael patience, compassion, kindness, and love. Michael is taught skills, and guided to be as independent as he is capable of being. The DSPs don't do this just for Michael, they do it for all the boys in the house. The boy's individuality is always considered.

Did I mention that they love him ? That was the part I was most worried about. But Michael is **CONNECTED** to his staff, and I can see the strength of that connection, through their smiles, hugs, and interactions. I could not be more grateful for the role they play in Michael's life. I consider them my family.

I'm hoping to win the lottery, so I can pay them what they are worth, and retain these amazing individuals. What they have given my Michael is **PRICELESS!**
THANK YOU DSPs!"

-Linda Mancuso, Parent



**“We are grateful and and appreciative to House #30 staff at Seaspray. Shout out to Mellony Francis and Steven Johnson and all the staff who made Prom so special. Our son wasn't feeling well and got sick and was later taken to the hospital. Staff was so loving and cared for him and we can never thank the staff enough for the updates and making sure Kyle was comfortable. Shout Out to Jayden who stayed at the hospital all night with Kyle!
Thank you all!”**

-Ken and Lori Lenczewski, Parents





**DSPS ARE
SUPER
HEROES!**

WOW!

